

Name: _____ Date: _____

Chapter 11: Base knowledge worksheet

Full sentence answers are **not** required: SL 37 marks, 37 minutes

HL 37 + 2 marks, 39 minutes

- 1 Explain the following terms:
 - a delegation (**HL**) (2)
 - b chain of command (2)
 - c levels of hierarchy (2)
 - d span of control. (2)
- 2 State **two** advantages and **two** disadvantages of a flat organisational structure. (4)
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- 3 State **three** advantages and **three** disadvantages of a tall organisational structure. (6)
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4 Many firms try to cut costs by changing to a flatter organisational structure. What is another term for this process? (1)

5 State **three** advantages and **three** disadvantages of centralisation. (6)

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6 Explain **one** major disadvantage of the matrix structure. (2)

7 **(HL)** List the **six** Ss of Peters's Seven-S model that are connected by the seventh factor, 'shared values'. (6)

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8 **(HL)** In your own words, give a short summary of Mintzberg's theory. (3)

- 9 HR outsourcing is becoming more common. List **three** reasons why outsourcing of recruitment may not be best for a business.

(3)

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